



# RAMA MEDICAL COLLEGE HOSPITAL & RESEARCH CENTRE

(Estd. by Rama Educational Society)

## OFFICE OF THE PRINCIPAL

Ref. No: RMC/Patient Grievance Committee (30)/2024/1020

Date: - 19.07.2024

### RECONSTITUTION OF PATIENT GRIEVANCE COMMITTEE

**Ref.No.: -RMC/Patient Grievance Committee/2016**

**Date: - 26.02.2016**

No: -RMC/Patient Grievance Committee (30)/2017

Date: - 29.08.2017

No: -RMC/Patient Grievance Committee (30)/2018

Date: - 14.06.2018

No: -RMC/Patient Grievance Committee (30)/2018

Date: - 13.11.2018

No: -RMC/Patient Grievance Committee (30)/2021

Date: - 06.10.2021

No: -RMC/Patient Grievance Committee (30)/2021

Date: - 19.11.2022

No: -RMC/Patient Grievance Committee (30)/2023

Date :- 11.01.2023

To voice complaints, resolve disputes concerning staff actions or procedures or bring attention to possible violations of patients' rights.

The committee will enquire into the issue raised by the patient, looking at issue from patients' perspective as well as that of Staff members and identifying the actions to be taken to resolve the problems or prevent the recurrence.

In partial modification in office order No.: -RMC/Est./Committee (7)/2016, dated: 03.02.2016, RMC/ Est/Committee (PGC)/2016/, Dated 26-02-2016, RMC/PGC/(30)/2023/17A date 11.01.2023 undersigned is pleased to a-point patient's grievance committee at Rama Medical College Hospital & Research Centre, Hapur. **Following will the members of the committee.**

- |   |               |
|---|---------------|
| 1. Dr. Anupam Maria, Medical Superintendent       | (Chairperson) |
| 2. Dr. Ravish Verma, Prof. HOD, Medicine          | (Member)      |
| 3. Dr. Sudhir Kumar Jain, Prof & HOD, Surgery     | (Member)      |
| 4. Dr. Anurag Varshney , Prof. & HOD, Orthopedics | (Member)      |
| 5. Ms. Josephine Barretto Nursing Superintendent  | (Member)      |

  
**Dr. Anshu Sharma**  
**PRINCIPAL**  
Rama Medical College, Hospital  
& Research Centre,  
Rama City, NH-9, Delhi-Hapur Highway  
Pilkhuwa Hapur - 245304 (U.P.)

Copy to:-

1. Hon'ble Managing Director, RMCH & RC, Hapur, for information
2. Principal Director, RMCH & RC, Hapur, for information
3. Medical Superintendent office, RMCH & RC, Hapur, for information.
4. Deputy Registrar office, RMCH & RC, Hapur, for information.
5. All the concerned members of the Committee.