



RAMA MEDICAL COLLEGE HAPUR

OFFICE OF THE PRINCIPAL

No: -RMC/Patient Grievance Committee(30)/2018/861

Date: - 14.06.2018

PATIENT GRIEVANCE COMMITTEE

Ref.No.: -RMC/Patient Grievance Committee/2016

Date: - 26.02.2016

No: -RMC/Patient Grievance Committee(30)/2017


Date: - 29.08.2017

To voice complaints, resolve disputes concerning staff actions or procedures or bring attention to possible violations of patients' rights.

The committee will enquire into the issue raised by the patient, looking at issue from patients' perspective as well as that of Staff members and identifying the actions to be taken to resolve the problems or prevent the recurrence.

In partial modification in office order No.: -RMC/Est./Committee(7)/2016, dated: 03.02.2016, RMC/ Est/Committee (PGC)/2016/, Dated 26-02-2016, undersigned is pleased to appoint patients grievance committee at Rama Medical College Hospital & Research Centre, Hapur. **Following will the members of the committee.**

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|------------------------|--|---------------|
| 1. Dr. Surendra Kumar, | Medical Superintendent | (Chairperson) |
| 2. Dr. A. S. Thakur, | Prof. & HOD, department of Ophthalmology | (Member) |
| 3. M.A Choudhary, | General Manager, Rama Hospital | (Member) |
| 4. Mrs. Sini, | Nursing Superintendent | (Member) |


Principal
Rama Medical College
Research Centre, Hospital &
Hapur, Rama City, NH-24,
(36Km. Mile Stone), Hapur-245304

Copy to,

1. Dr. Surendra Kumar, Medical Superintendent
2. Dr. A. S. Thakur, Professor & HOD, department of Ophthalmology
3. M.A Choudhary, General Manager, Rama Hospital
4. Mrs. Sini, Nursing Superintendent.